# REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO CERTAIN INTRASTATE HOUSEHOLD GOODS MOVES WITHIN THE STATE OF SOUTH CAROLINA

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# **Applicability of Tariff**

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by Moving Professionals, LLC d/b/a MovingPros. Operated from a central hub in South Carolina rates are offered to all entities within the State of South Carolina.

### **SECTION 1**

#### 1.0 Transportation Charges

Transportation Charges include the hourly rates as listed below.

# 1.1 Hourly Rates and Charges

Moves will be conducted on a "straight time" basis, with a minimum hourly charge as set out below plus actual travel time. The clock starts at the appropriate hourly rate when the movers leave the MovingPros office location, and includes the movers estimate return time to the office location.

Number of Movers	<b>Hourly Rate</b>
Two Men and a Truck	\$90.00
Three Men and a Truck	\$117.00
Four Men and a Truck	\$144.00
Each Additional Man	\$25.00 per man/per hour
Additional Truck	\$40/hr

# 1.2 Office Hours / Minimum Hourly Charges:

MovingPros will operate Monday – Friday, 8:00 am – 6:00 pm and Saturday and Sunday from 8:00am – 4:00pm.

Monday- Friday	Two-Hour Minimum Charge
Saturday- Sunday	Two-Hour Minimum Charge
Recognized Federal Holidays	Two- Hour Minimum Charge

After the minimum hourly charge, the hourly rates are calculated in fifteen-minute increments. Any interim charge is rounded up to the next fifteen-minute increment. If customers cancel within 48 hours of their move, MovingPros will charge \$125 cancellation fee. Hourly rates are the same, seven days a week, 24 hours a day, in every season of the year. Customers are not charged an additional fee for overtime labor.

#### **SECTION 2**

#### 2.0 ADDITIONAL SERVICES

The following charges shall be assessed in addition to the hourly rates quoted in Section 1 of this tariff, in connection with a move involving additional items:

#### 2.1 Bulky Article Charges (per item)

Charges are in addition to any applicable minimum rates

- Pool Tables- \$100
- Gun cabinet \$75
- Steel Gun Cabinet (in excess of 300 lbs.) \$150
- Piano (upright/wall only) \$150
- Freezers \$50
- Golf Carts \$150
- Misc items over 275lbs (\$100)
- Misc items over 500lbs (\$200)

#### 2.2 Elevator or Stair Carry

MovingPros does not charge an additional fee for elevator or stair carry, except as specified in Section 2.1 above.

#### 2.3 Excessive Distance or Long Carry Charges

MovingPros does not charge an additional fee for carrying articles an excessive distance to or from the motor vehicle.

#### 2.4 Pick Up and Delivery

MovingPros does not charge an additional fee for making additional pick-ups or deliveries after the initial stop. Straight time charges applied as normal

#### 2.5 Packing and Unpacking

- **2.5.1** MovingPros does not charge an additional fee for packing and unpacking. The packing rate is the same as the hourly rate listed in Section 1; plus the market price of packing materials, including sales tax on the materials.
- **2.5.2** MovingPros is not responsible for items packed by the customer. Boxes containing fragile or breakable items must be properly labeled. MovingPros reserves the right to decline any moves consisting of extremely large or fragile items.

# 2.6 Piano Charges

MovingPros will not move pianos OTHER THAN uprights/wall types. Pianos will be considered on an individual basis (to be assessed by value/weight)

## 2.7 Articles, Special Servicing

The rates and charges in this tariff do not include servicing or connection of appliances such as freezers, refrigerators, computer equipment, televisions, and similar articles. Washer and dryer installation may be performed by request. No other appliance installation shall be offered.

# 2.8 Waiting Time

The customer is charged the rates specified in Section 1 for all waiting time or delays which are not the fault of MovingPros.

#### **SECTION 3**

#### 3.0 RULES AND REGULATIONS

#### 3.1 Claims

- **3.1.1** All claims for loss, damage or overcharge must be written and should be attached to the Bill of Lading.
- **3.1.2** Claimant must notify carrier of all claims for concealed damage within 30 days of the move. MovingPros must be given reasonable opportunity to inspect damaged items.
- 3.1.3 Although our movers will be careful with your possessions, from time to time damages may occur. If damages are caused by our service, MovingPros reserves the right to repair the damage(s) in question. If we determine that damages can not be repaired, we reserve the right to either replace or compensate (actual cash value) for the damage. If there is damage, notify MovingPros immediately. They will complete a Damage Report before they leave your site. If you discover damage after the move, call the office within 30 days of your move. No damage claims will be honored until the charges for moving services are paid in full. You will be asked to sign a Release of Liability acknowledging this.

### 3.2 Computing Charges

MovingPros rates are computed by multiplying the applicable hourly rate by the time as provided in Section 1.

## **3.3** Governing Publications

MovingPros rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission.

#### 3.4 Items of Particular Value

MovingPros does not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from. MovingPros will not accept responsibility for safe delivery of such articles if they come into MovingPros's possession with or without MovingPros's knowledge.

#### 3.5 Bill of Lading, Contract Terms, and Conditions

Each customer will be provided with a copy of MovingPros's Bill of Lading. The terms and conditions of the Bill of Lading, attached hereto, are hereby incorporated by reference.

#### 3.6 Delays

MovingPros shall not be liable for any delays in transporting household goods resulting from an act of God or fault or neglect of any unforeseen entities.

#### **SECTION 4**

#### 4.0 PROMOTIONS

MovingPros shall apply the following promotions, in a uniform and nondiscriminatory fashion:

#### 4.1 Military/Senior Citizens/Educators

A promotional rate of normal hourly service charges for moving, packing and unpacking items listed below will be applied for customers who are active duty military, law enforcement, disabled veterans, senior citizens, and educators that provide proper proof of same. Extra chargeable items will follow rates in Section 2. 2.1. Moves will be conducted on a "straight time" basis, with a minimum hourly charge as set out in Section 1.2 plus actual travel time. The clock starts at the appropriate hourly rate when the movers leave the MovingPros office location, and the movers estimate return time to the office location. The hourly rates and charges are indicated below:

Number of Movers	Hourly Rate
Two Men and a Truck	\$85.00
Three Men and a Truck	\$112.00
Four Men and a Truck	\$139.00
Each Additional Man	\$22.50 per man/per hour